New Resident Welcome Packet

[Updated August 14, 2025]

Welcome to the Village of Shelby!

We are pleased you have chosen to live in this community. This resource was created to help make your move a little bit easier as you get adjusted to the area. There are important phone numbers, general information, and available services we hope will be beneficial to you. As you settle into beautiful Shelby, please do not hesitate to call us at the Village Hall office at 231-861-4400 with any questions you may have. You can also visit our website at www.shelbyvillage.com. As you explore your new community, meet your new neighbors and enjoy everything this lovely area has to offer, we hope you will be as proud as we are to call Shelby our home.

Sincerely,

Your Shelby Neighbors

About Shelby

- Shelby, Michigan is in Oceana County, which is along the shoreline of Lake Michigan.
- Our small community (pop. 2,265) is filled with friendly people, several restaurants, numerous parks, including a rail trail linear park, a full-service hospital, a grocery, a community bank, an excellent school system and much, much more!
- We are surrounded by some of the most beautiful scenery that the State of Michigan offers– sweeping dunes, beautiful Lake Michigan, sundry of inland lakes, orchards and fields. There's beauty everywhere you turn.
- Spring brings the breathtaking beauty of blossoming fruit trees dotting the landscape.
- Summer delights us with warm weather perfect for enjoying the dunes and Lake Michigan, only 7 miles west!
- Fall's spectacular display of hardwoods and orchards turning color will leave you in awe.
- Winters are like you may remember as a kid—perfect for sledding, skiing, snowmobiling and building snowmen! Snowfall is generally above average. You will need a shovel. ☺

Overview of Shelby

Situated in a safe and quiet community a short drive from Lake Michigan, Shelby is home to 2,256 residents. Shelby is conveniently located within a 30-minute drive of both Muskegon (South) and Ludington (North). Downtown Grand Rapids is about one-hour drive away. The Oceana County Seat is six miles north of Shelby in the city of Hart.

The Village of Shelby is a safe, family-friendly community with an excellent K-12 public school system serving the area. Trinity Health operates a 24-hour medical facility including a full-service emergency department.

The Community

The residents of Shelby appreciate the small town, rural feel of their community knowing that the "bright lights" of urban areas are less than an hour drive for entertainment, education, cultural and work opportunities. When air travel is desired, area residents have two major airports (Muskegon and Grand Rapids) within easy driving distance.

Since being founded in the mid-1800's Shelby has played an important part in the growth of West Michigan. The Shelby Hotel and U.S. Post Office opened in 1864. Rail service was established through Shelby in 1872. The first meeting of the Shelby Village Council was in 1885. The current recreation area next to the Shelby High School was used as a prisoner of war camp for captured Germans in 1944. The 500 men camped there for about six months but made many positive improvements to the area. After WWII, a few of the former prisoners immigrated to West Michigan.

The area offers an abundance of opportunities for recreation including Lake Michigan and inland lakes and rivers for boating, swimming, kayaking, and canoeing, along with parks, trails, golf courses and state gaming areas. The Hart-Montague Rail Trail State Park passes through Shelby providing bicycling (currently an estimated 75,000 bicyclists pass through the Village each year) and snowmobile activities providing scenic landscapes while traveling to neighboring communities.

In addition to being a low-crime, safe community, Shelby offers many amenities that enhance the quality of life for its residents. The Village is home to the Shelby Area District Library, Historic Getty Park and several other unique parks that are available for Shelby residents and visitors to enjoy. Getty Park is adjacent to the School athletic fields the contains the following: splash pad, tennis court, pickleball courts, soccer field, picnic shelter, pavilion, outdoor fireplace, playground, and basketball court.

The Shelby Public School System provides a quality education experience for its 1,200 students in the Shelby Area. Nearby Muskegon Community College (MCC) offers over 75 associate degree and certification programs to area residents in addition to preparing students to move on to four-year college and university degree programs. MCC combines state-of-the-art facilities and technology with its highly qualified instructors, small class sizes and affordable tuition to meet the educational needs of its community. MCC has a vibrant online course presence.

The Village has a classic "downtown" business district with several businesses and restaurants

including the Brown Bear Restaurant, recently named as an MLive's Top Ten Burgers (July 30, 2020) in Michigan!

The Organization

Shelby operates with a traditional council/manager form of local government where all department directors are hired by and report to the Village Administrator. Six non-partisan, at-large Council members serve alternating four-year terms with elections held in even years. The Village President is elected separately and serves for a two-year term.

The Council appoints the Administrator, sets policy and direction, approves the budget and major expenditures while serving as the legislative authority through the approval of ordinances and major planning initiatives.

The Village provides a range of municipal services including police protection, water, sanitary sewer, storm sewer, streets, building maintenance, park and recreational facilities, and code enforcement. Fire protection is provided by Shelby Township. Refuse collection is provided by a private company, and Assessor duties are performed by a contracted third party. Oceana County provides building and related inspection services in the Village.

In addition to the Village Administrator, the administrative team includes the Police Chief, Public Works Director, Clerk/Treasurer, and an Administrative Assistant. An efficient staff of ten full-time and four regular part-time employees make up the municipal work force in Shelby. The Village offices are housed Downtown.

Village Council meetings are held every 2nd and 4th Monday of every month unless a special council meeting is called. Planning Commission meet every 3rd Tuesday of every month unless a special meeting is requested. Details regarding Council and Commission meetings can be found our our website, www.shelbyvillage.com.

Village Council Members:

President: John Sutton

Trustees:

Curt Trott

Samantha Gottschalk

Crystal Heykoop

Dan Zaverl

Steve Crothers

Mike Termer

Village Hall Information

The Village Hall is open Monday through Friday, 8:30am to 4:30pm. If you need to contact our office for any reason, please use the following contact information:

Village of Shelby Village Hall

218 N. Michigan Ave.,

Shelby, MI 49455

231-861-4400

www.ShelbyVillage.com

Shelby Village Department of Public Works

88 W. Sixth St.,
Shelby, MI 49455
231-861-2500

The DPW oversees the clearing of Village streets, downtown sidewalks, and downtown parking lots. Keep in mind that large hills and major streets will always be cleared before minor streets and downtown sidewalks and parking lots. The Oceana Road Commission is responsible for clearing the major highways/roads running through Oceana County, such as US-31, Shelby Road, and Oceana Drive (outside Village limits).

Shelby Police Department

231-861-6269

The SPD office is located in the Village Hall.

Non-Emergency Central Dispatch

231-869-5858

In case of emergency, call 911.

Trinity Health Shelby Hospital

72 S. State St.,

Shelby, MI 49455

231-861-2156

Shelby Public Schools

Central Office

525 North State St.

231-861-5211

www.ShelbyPublicSchools.net

Shelby High School

641 N. State St

231-861-4452

Shelby Middle School

525 N. State St.

231-861-4521

Shelby Elementary School

1285 S Oceana Dr.

Grades K-5th

231-861-5541

Shelby Early Childhood Center

155 Sixth St.

231-861-6629

Utilities

Electric

Consumers Energy
5035 W. Progress Dr.,
Ludington, MI 49431
231-845-1202
www.consumersenergy.com

Great Lakes Energy
2183 N. Water Rd.,
Hart, MI 49420
231-873-2155
www.gtlakes.com

Gas

DTE Energy
1-800-477-4747
www.dteenergy.com

Cable Television, Phone & Internet

Charter Communications
- Spectrum
1-877-975-5417
www.spectrum.com

Frontier Communications
1-877-548-1311
www.Frontier.com

DirectTV
1-866-910-0402
www.directtv.com

Dish Network
1-866-905-1342
www.dish.com

Garbage

Republic Service
2611 Olthoff Dr.,
Muskegon, MI 49445
1-877-698-7274
www.republicservices.com

Sons Disposal LLC. 3510 S. 34th Ave., Shelby, MI 49455
231-861-5095

Chester's Sanitation
2853 Middle Lake Rd., Twin Lake, MI 49457
231-736-5888
www.chesterssanitation.com

Shelby Area District Library

189 Maple St. • Shelby, MI 49455

231-861-4565

www.shelbylibrary.com

Hours:

Monday 9am – 5pm

Tuesday 9am – 5pm

Wednesday 9am – 7pm

Thursday 9am – 5pm

Friday 9am – 5pm

Saturday 9am – 1pm

Sunday Closed

The Ladder Community Center

67 N. State St. • Shelby, MI 49455

231-259-0211

www.theladdercommunitycenter.com

An intergenerational, ethnically diverse friendly gathering place in Shelby, Michigan. A place to know neighbors; a place to serve our community! WELCOME!

The Ladder offers adult hours for exercise, socializing and more. There are also youth program hours available. In the summer, a free lunch program is available. Please call or visit the website for current hours or to look at upcoming events.

Shelby Area Churches

New Hope Community Church

244 S. 79th Ave.,
Shelby, MI 49455
231-861-0536
www.newhopegrows.org

Our Lady of Fatima Catholic Church

1372 S. Oceana Dr.,
Shelby, MI 49455
231-861-2620
www.stgregoryathart.org

Shelby Assembly of God

269 S. State St.,
Shelby, MI 49455
231-861-6292
www.shelbyag.org

Shelby Road Baptist Church

4066 W. Shelby Road,
Shelby, MI 49455
231-861-6144
www.shelbyroad.org

Shelby Congregational United Church of Christ

51 E. Third St.,
Shelby, MI 49455
231-861-4404
www.shelbycongregationalucc.org

Shelby Wesleyan Church

54 N. State St.,
Shelby, MI 49455
231-861-5375
www.wesleyan.org

Iglesia de Dios Pentecostal

508 N. State St.,
Shelby, MI 49455
231-861-6694

Emergency Services

United Way 2-1-1 connects people to services in the community, including food, shelter, utility assistance, disaster recovery, childcare, transportation and more. Whoever you are, whatever your needs, 2-1-1 makes it easy to find the help for yourself, a neighbor, or loved one. This service is available 24 hours a day, 7 days a week simply by dialing 2-1-1 from a landline, calling 1-844-875-9211 from a mobile, or downloading the "Mi211" app.

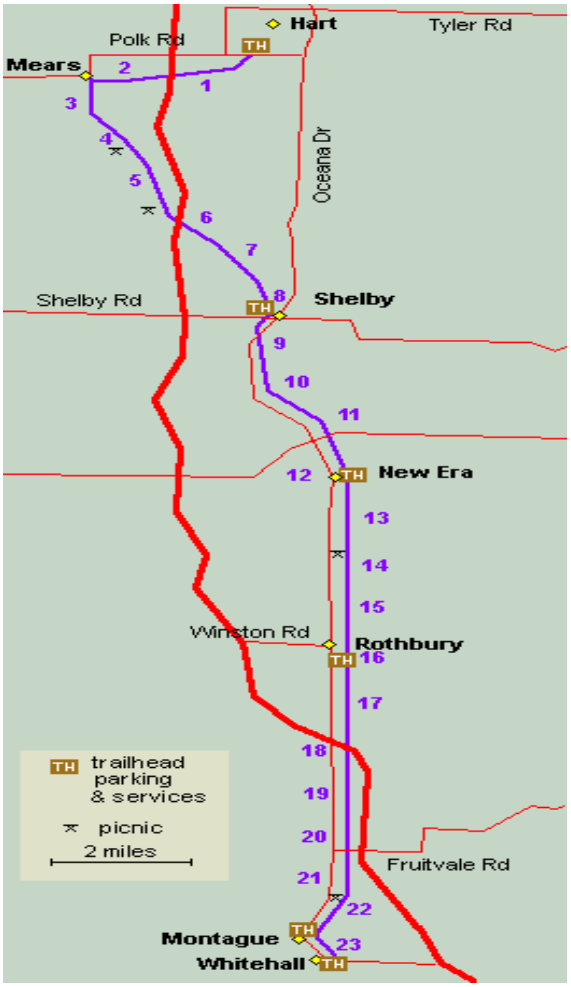
Communities Overcoming Violent Encounters (COVE) was established to provide shelter, protection, and advocacy to victims of domestic violence and sexual assault.

Toll-Free 24-hour Crisis Line – 800-950-5808

www.callcove.com

When a crisis occurs anywhere in Oceana County, Emergency Management officials must be able to reach residents with warnings, information, and updates. In order to ensure that residents can be contacted quickly and effectively, the County has begun using the CodeRED Emergency Notification System, which gives Emergency Management the ability to call thousands of residents within minutes. Whether residents need to be informed of a water main break, approaching storm, or other crisis, this notification system is an efficient way to reach them with the news. Registration for cell phone, email, text, and other phone services is available. Call (231) 873-4473 or visit tinyurl.com/CodeRED-Oceana to get started.

William Field Memorial Hart-Montague Rail Trail



The trail is a paved rail-trail which extends for 23.5 miles, covering 225 acres, from Hart to Whitehall at the southern end. It is open to hiking, biking, in-line skating, skiing, and if there are 4+ inches of snow, snowmobiling. The entire trail is accessible. It is also marked as being open to dog-sledding south of Rothbury. The trail is a linear State Park following the former line of the Grand Rapids and Lakeshore RR Company. This was taken over by the Chicago and West Michigan RR, then the C&O which abandoned the line in 1982. Various services are available as it passes through small towns.

The Shelby Trailhead is on the site of the old depot, but that structure is gone. There is ample parking for cars (not for long vehicles), water, a porta-potty, pavilion and picnic tables. Restaurants are a short walk from the trailhead. The Shelby Trailhead has information on the kiosk about the history of the railroads.

Access- Parking available directly beside the trail at the Shelby Trailhead.

Restrictions- No hunting on or from the trail (although portions of the trail pass through lands which are open to hunting), no motorized vehicles, no horses.

Village of Shelby Parks

https://shelbyvillage.com/community/parks/

Getty Park

Historic Getty Park & Getty Field was deeded over to the Village by George B. Getty and Sarah J. Getty in 1908. It is located on 6th Street, running along both sides of School Street. The park includes: splash pad, tennis court, pickle ball courts, soccer field, picnic shelter, pavilion, outdoor fireplace, playground, and basketball court. It's popular with the youth of the community.

Mead Park

Mead Park is a 33-acre park bisected by a primary county road and has a baseball field and a parking area that serves both the Park and Shelby Optimist Club building. The west end of the park is adjacent to the William Field Memorial Hart-Montague Trail; Piper Creek also meanders throughout Mead Park.

Memorial Park

Memorial Park was one of Shelby's First Parks, created in 1903. The park is located at State, Third and Maple and features picnic tables, benches, a monument, and a canon!

Tank Park

Tank Park is located on 6th Street and Industrial Park Drive. Take time to sit at the park benches or picnic tables to rest and reflect.

Park Permit Application

Would you like to use one of the Village's Parks for your next outing? Maybe have a soccer or Ultimate Frisbee tournament on Getty Field?! Stop by the Village Hall or visit our website to fill out a park permit application.

Public Space Rental Form:
https://shelbyvillage.com/development/forms-permits/